



Warmth from the heart of J.A.ROBY INC.

# WARRANTY

J.A. ROBY guarantees the ethanol fireplaces for one year only. The Warranty of the manufacturer extends only to the original purchaser and is not transferable. The present warranty covers brand new products only, which have not been altered, modified nor repaired from moment of shipping from our factory. Dated proof of purchase (copy of invoice) model name and serial number must be supplied when making a claim to a J. A. ROBY dealer.

**This warranty applies to a normal use only.** Damages caused by the following: Over firing, improper installation, no maintenance, negligence or discoloration from over firing, abrasive or chemical cleaners, and accident during transportation. Any defect or damage caused by the use of parts other than the J. A. ROBY parts voids this warranty. Any service call related to improper installation is not covered by this warranty. Always use J. A. ROBY ethanol with your appliance or your warranty will be canceled.

Returned products are to be shipped prepaid to the manufacturer with an authorization, if a product is found to be defective, the manufacturer will replace or repair and ship back prepaid.

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## WARRANTY CARD

Model name \_\_\_\_\_ Serial number \_\_\_\_\_

Dealer \_\_\_\_\_

Date of purchase \_\_\_\_\_ Installation date \_\_\_\_\_

Purchase name \_\_\_\_\_

Address: \_\_\_\_\_

Installed by: \_\_\_\_\_ Date \_\_\_\_\_

Purchaser signature \_\_\_\_\_

**J. A. ROBY** takes his opportunity to thank you for buying our trouble free fireplace and wish you many hours of enjoyment and pleasure.